The New High West Energy Bill

Beginning this month, High West Energy will use a new bill format. The new bills are laser printed for easier reading.

Over the past several months, we have been working diligently to upgrade our computer system - hardware and software. Numerous amounts of data had to be transferred to the new system, then practice runs were made and finally the new billing statement format was created.

The new bill design is a result of our desire to provide our members with the most information possible in the best format available.

A return envelope is provided to make mailing your payment to High West Energy easier.

High West Energy Offers:

- Budget Billing
- E-Bill
- Pay by Bank
- Debit and Credit Card Payments *(No Handling Fee)*
- E-Check
- Marathon Water Heaters
- Electric Heat Options

Call For Details or go to www.HighWestEnergy.com

Important Service Numbers
High West Energy

Toll Free *1-888-834-1657*

Phone 307-245-3261

Fax 307-245-9292

Website . . . .www.HighWestEnergy.com

P.O. Box 519
6270 County Rd. 212
Pine Bluffs, WY 82082

HIGHWESTENERGY

Your Touchstone Energy® Cooperative

Reading YOUR ELECTRIC BILL

How To Read Your Bill

Who do I call if I have questions?

Call High West Energy at the phone number indicated or stop by our nearest office.

For what location is this bill?

This is the physical address for this service location. If incorrect or blank, please provide the correct information on the return stub.

How my usage this month compares to previous months.

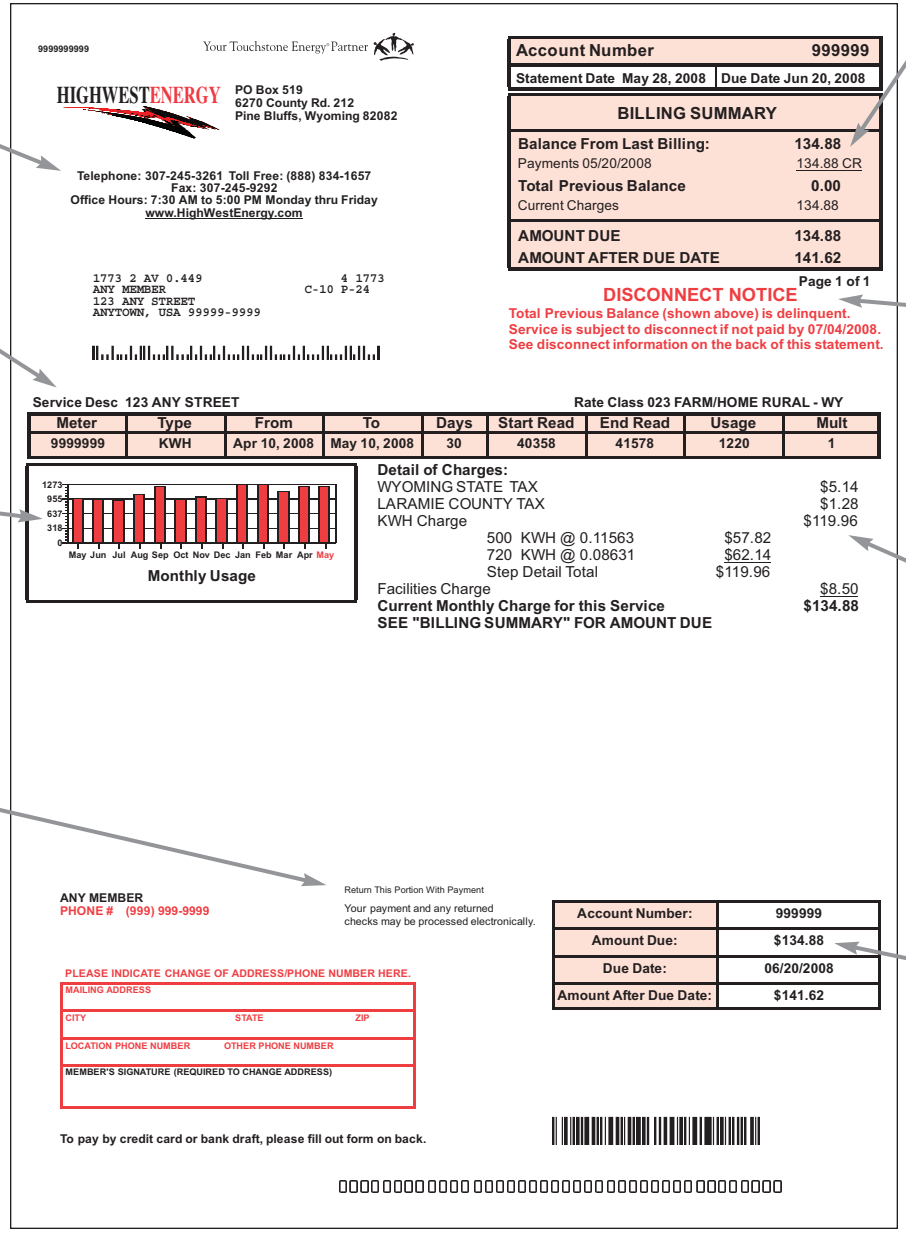
The "KWH Used" chart shows your kWh usage for the current month and the previous 12 months. To monitor your energy conservation efforts each month, please review your kWh usage graph.

How do I make my payment?

Be sure to return the bottom portion of the bill with your payment. There are 6 ways to pay your bill.

1. Pay by mail.
2. Pay in person.
3. Automatic Bank Draft.
4. Recurring Credit Card.
5. E-bill.
6. Drop boxes.

See the back side of your bill for instructions on using any of these methods of payment.



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Your Touchstone Energy® Partner

HIGHWESTENERGY

PO Box 519
6270 County Rd. 212
Pine Bluffs, Wyoming 82082

Telephone: 307-245-3261 Toll Free: (888) 834-1657
Fax: 307-245-9292
Office Hours: 7:30 AM to 5:00 PM Monday thru Friday
www.HighWestEnergy.com

1773 2 AV 0.449 4 1773
ANY MEMBER C-10 P-24
123 ANY STREET
ANYTOWN, USA 99999-9999

Account Number	999999
Statement Date May 28, 2008	Due Date Jun 20, 2008

BILLING SUMMARY	
Balance From Last Billing:	134.88
Payments 05/20/2008	134.88 CR
Total Previous Balance	0.00
Current Charges	134.88
AMOUNT DUE	134.88
AMOUNT AFTER DUE DATE	141.62

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DISCONNECT NOTICE
Total Previous Balance (shown above) is delinquent.
Service is subject to disconnect if not paid by 07/04/2008.
See disconnect information on the back of this statement.

Service Desc 123 ANY STREET

Rate Class 023 FARM/HOME RURAL - WY

Meter	Type	From	To	Days	Start Read	End Read	Usage	Mult
9999999	KWH	Apr 10, 2008	May 10, 2008	30	40358	41578	1220	1

1273
955
637
318
0
May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May
Monthly Usage

Detail of Charges:

WYOMING STATE TAX		$5.14
LARAMIE COUNTY TAX		$1.28
KWH Charge		$119.96
500 KWH @ 0.11563	$57.82	
720 KWH @ 0.08631	$62.14	
Step Detail Total	$119.96	
Facilities Charge		$8.50
Current Monthly Charge for this Service		**$134.88**

SEE "BILLING SUMMARY" FOR AMOUNT DUE

ANY MEMBER
PHONE # (999) 999-9999

Return This Portion With Payment

Your payment and any returned checks may be processed electronically.

Account Number:	999999
Amount Due:	$134.88
Due Date:	06/20/2008
Amount After Due Date:	$141.62

PLEASE INDICATE CHANGE OF ADDRESS/PHONE NUMBER HERE.

MAILING ADDRESS
CITY STATE ZIP
LOCATION PHONE NUMBER OTHER PHONE NUMBER
MEMBER'S SIGNATURE (REQUIRED TO CHANGE ADDRESS)

To pay by credit card or bank draft, please fill out form on back.

Did High West Energy receive my last payment?

This section shows total activity since your last bill, ending with your balance forward, if any. If any of this information does not match your records, call the High West Energy office.

Is my account past due?

If your account is past due, a statement will appear indicating that payment must be received in our office by the date shown to keep your electric service connected.

What have I been billed?

A detailed list of charges for this bill will be shown for your information. Also appearing on your statement will be your current KWH usage and number of days in this billing. The facility charge is your monthly minimum charge, which used to be called the service charge.

What do I owe and when is it due?

The total amount due upon receipt of this bill is shown. If this amount is not paid, your account is subject to disconnect.